Important Information

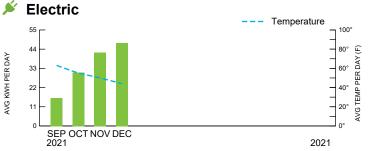
pse.com







# **Your Usage Information**



	Last Year	This Year
Average daily kilowatt hours	_	47.31
Average daily cost	_	\$5.70
Days in billing cycle	_	32
Average temperature	_	44°F

Your Account Summary		
Previous Charges: Amount of Your Last Bill (dated 1: Payment received 12/1/2021 – Th		145.59 -145.59
Total Previous Charges	\$	0.00
Current Charges:	\$	182.50
Total Current Charges	\$	182.50
Total includes current and past due charges	Total \$	182.50

Late Payments | A late payment fee of 1% per month will apply to past due charges, if any, and amounts unpaid more than 10 business days after the statement due date. Amounts will be considered delinquent if payment is not received on or before the due date.

## **Happy Holidays**

As 2021 draws to a close, we send our best wishes for the holidays and wish you a safe and happy new year. It's a privilege to serve you. <a href="mailto:pse.com">pse.com</a>.

#### How to reach us

For self-service options visit our website at **pse.com**.

🔀 Email: customercare@pse.com

Customer Service: 1-888-225-5773 | TTY: 1-800-962-9498 | Hours: 7:30 a.m. – 6:30 p.m. M – F | TRS: 1-866-831-5161 | Puget Sound Energy: P.O. Box 91269, Bellevue, WA 98009

24 Hour Emergency and Outage line: 1-888-225-5773

# PSE PUGET SOUND ENERGY

▼ I want to donate \$\_\_\_\_\_ to the Warm Home Fund

pse.com to pay online or to find pay station locations

Mail this coupon and make check payable to Puget Sound Energy

Account Number:

DUE DATE January 12, 2022

TOTAL DUE \$182.50

Serving:

Kirkland

MOUNTLAKE TERRACE WA 98043-4617



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Puget Sound Energy P.O. BOX 91269 Bellevue, WA 98009-9269 Page 2 of 2 Your bill includes charges for electricity and/or natural gas, delivery services, general administration and overhead, metering, taxes, conservation expenses and other items.

# 💉 Electric Detail Information:

Rate Schedule	Meter#	Start Date End Date		Multiplier Kilowatt	Electric	Reactive	Meter	
Nate Schedule	Meter #	Read	Read	iviuitipilei	Hours (kWh)	Demand (kW)	Power (kVAR)	Read Type
Residential 7	X150893359	11/18	12/20	1	1,514			Actual Read
Residential 1	X150695559	15327	16841		ı	1 1,514		_

Your Electric Charge Details (32 days)	Rate	x Unit	=	Charge	Definitions
1,514 kWh used for service 11/19/2021 - 12/20/2021 Basic Charge	\$7.49	per month	\$	7.49	<b>Basic Charge</b> — Covers the costs for meters, meter reading, billing and other costs that do not vary with energy use or the number of days covered by the bill.
Electricity Tier 1 (First 600 kWh Used)	0.095631	600 kWh		57.38	<b>Multiplier</b> — Converts the amount of electricity used as measured by your meter into kWh.
Tier 2 (Above 600 kWh Used)	0.115462	914 kWh		105.53	<b>kWh</b> — Your use of electricity is billed in units called kilowatt hours. It is a unit of energy that equals 1,000
Energy Exchange Credit	-0.006689	1,514 kWh		-10.13	watts of electricity consumed in one hour.
Other Electric Charges & Credits	0.007791	1,514 kWh		11.79	Energy Exchange Credit — Federal Columbia River
Subtotal				172.06	Benefits supplied by Bonneville Power Administration from low-cost power generated by federal hydroelectric
Taxes					dams.
State Utility Tax (\$6.66 included in above charges)	3.873%				Other Electric Charges and Credits — Includes the
Effect of Kirkland City Tax	6.070%	\$172.06		10.44	Conservation Program and Power Cost Adjustment (if any) charges, and the Merger, Federal Wind Power, and
Current Electric Charges			\$	182.50	Renewable Energy credits.

# **Emergency or Power Outage** Dial 1-888-225-5773

To report a natural gas or electric emergency or a power outage, 24 hours a day, call 1-888-225-5773

Para informar sobre emergencias eléctricas, de gas o apagones 24 horas al día, llame al 1-888-225-5773

若欲報告天然氣或電氣突發事件,或停電事故,每天24小時均可致 電 1-888-225-5773

Чтобы сообщить об аварии, связанной с природным газом или электроэнергией, или о перерыве в подаче электроэнергии, звоните в любое время суток по номеру 1-888-225-5773

We can translate for other languages. Call 1-888-225-5773.

## Keeping our word.

You will receive a \$50 credit on your PSE bill if we do not keep a set appointment to install new or reconnect existing service or inspect natural gas equipment. Exceptions apply during major storms or significant events beyond our control.

### You deserve excellent service.

Every day we aim to give you clear, understandable answers to your questions about bills, credits, deposits and your energy service. If you have a complaint or dispute with your bill or service, please call us at 1-888-225-5773. If you are not satisfied with the response, ask to speak with a supervisor. If you are still not satisfied, you may contact the Consumer Affairs section of the Utilities and Transportation Commission at 1-888-333-WUTC (9882) or complete an online complaint form at www.utc.wa.gov.